

Romain Cannizzaro

Sat, Sep 26, 2026 7:05 PM

Confirmation Number# 83990961

Adult x 5

Transaction Time: Sun, Aug 23, 2026 1:03 PM

All changes must be submitted in writing to acc-groups@cityexperiences.com, at least 10 days prior to your departure date.

All sales are final within 10 days of departure date with no refunds, credits or exchanges.

All vessels depart from Pier 33, Alcatraz Landing, SF CA 94111.

Collect tickets at the ticket booth 45 minutes prior to your departure time.

Photo ID and Final Confirmation are required to pick up tickets.

WHAT TO KNOW BEFORE YOU VISIT

PLEASE NOTE: Face coverings are strongly recommended throughout your experience.

Youth Groups

Youth Groups must arrive one (1) hour prior to departure time for a mandatory safety orientation.

PLEASE NOTE: Each chaperone must be 21 years or over and able to present their photo ID.

The student to adult ratio, 1:9, ID will be checked prior to boarding our vessels. Your group will not be allowed to board if the required chaperone ratio has not been met.

Senior Groups

A limited number of accessible parking spaces is available at Pier 33 on a first-come first-serve basis.

For individuals that may need to pre-board the vessel, please inquire with Security at the gate on the day of your tour.

All vehicles must display a current Department of Motor Vehicle Disabled placard. (Charter bus parking is not available).

On Alcatraz Island, tram service from the dock to the main prison building is available for those with mobility needs on a first-come first-served basis.

Wheelchairs are not available for rent at the Pier 33 or Alcatraz Island.

VISITOR ADVISORY – WHY ARE THERE SO MANY FLIES ON ALCATRAZ ISLAND AND ON ALCATRAZ CRUISES VESSELS?

During this time of year (August - November), one of the 17 identified species of flies on Alcatraz Island is found in large numbers around the dock area and on Alcatraz Cruises boats. These flies are commonly referred to as Cormorant flies. They do not pose a health risk. The presence of these flies is an indicator of a healthy population of cormorants on the Island. In the last few years, the cormorant population on the Island was decimated by several natural events. This year, the population is rebounding, so the fly population has temporarily increased. These flies are a very important part of the Island ecosystem and are not caused by any adverse conditions

on Alcatraz Island or on Alcatraz Cruises vessels. We apologize for the annoyance these flies may cause and hope you will enjoy your visit to Alcatraz Island.

ALCATRAZ ISLAND GIFT CARDS

Alcatraz Island Gift Cards are the perfect way to share the Alcatraz experience with friends, family, and colleagues.

Gift Cards:

- are available for purchase [online via our official website](#), and can be purchased in \$25 increments.
- can be redeemed online towards the purchase of any Alcatraz Cruises' product.
- do not expire.

Visit our [FAQ Page](#) for further information – we look forward to welcoming your group aboard soon and thank you for your interest in Alcatraz Cruises!

All sales are final.

No credits, refunds, or exchanges.

Pier 33, Alcatraz Landing, San Francisco, CA 94111

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